

# Children and Young Persons Framework

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## Introduction

The West Moreton Health Children and Young Persons Framework (The Framework) defines the strategic intent, the vision, the priority areas and the associated required actions, that will assist with achieving improved health and wellbeing of children and young people of the West Moreton region.

We recognise that the wellbeing of children and young people is significantly influenced by their family and social factors. We commit to active collaboration with families and young people in service planning and design, so that children and young people are central in shaping the services and approaches that affect them.

The Framework will guide system improvements, and we will take a networked, collaborative approach to achieve improved outcomes for children and young people.

The Framework is consistent with the WMH values of connect, respect and excel, and reflects our strategic vision of having a thriving West Moreton community in which people achieve their best possible health and wellbeing.



## Who are we?

WMH provides health and wellbeing services to more than 313,000 people across the Somerset, Scenic Rim, Lockyer Valley and Ipswich communities, from Esk in the north, Gatton to the west, Springfield and Ipswich in the east, and Boonah to the south.

WMH provides preventative and primary care services, ambulatory services, acute care, subacute care and oral health, mental health and other specialised services such as prisoner health and wellbeing and alcohol and other drugs services to the region.

Diversity is a strength of our community and our region has the fastest growing population in Queensland in relative terms, which is expected to double to 587,600 by 2036.

## Our vision

To ensure that West Moreton children and young people have equality of access to timely, coordinated and high-quality health services.

We will:

- Ensure children's and young people's rights are respected and they are consulted and informed about their care and treatment.
- Ensure that services are sustainable, available close to home and are integrated, with seamless transition when possible.
- Ensure that services are designed and delivered in partnership with families, young people and carers.
- Ensure that children and young people have a safe, nurturing and culturally appropriate environment while accessing services at WMH.



## Our guiding principles

- The recognition that early childhood, including the first 1000 days from conception to two years of age offers a crucial window of opportunity to influence future health and wellbeing outcomes.
- That safe quality care underpins the planning and delivery of health services to children and young people.
- Providing care that is integrated across the sector will better support the delivery of coordinated responsive care to the child, young person, and family.
- That services provided by WMH are guided by the principles of health equity.
- That Aboriginal and Torres Strait Islander children and their families have access to high quality clinical health care which prioritises their cultural, emotional, and spiritual needs.
- That the design and delivery of care is provided in partnership with families, young people, carers and their communities.
- That services provided are sustainable and within the bounds of our operating environment.
- That West Moreton will continue to fiercely advocate for investment in new and expanded services to enhance the health of children and young persons in West Moreton.









## Strategic links

- West Moreton Health Strategic Plan 2021-2025
- WMH Clinical Services Plan 2020-2035
- WMH Health Equity Framework
- Children's Health Queensland Hospital and Health Service Children's Health and Wellbeing Service plan 2018-2028
- National Action Plan for the Health of Children and Young People 2020-2030
- Aboriginal and Torres Strait Islander Health and Wellbeing Plan 2018-2023
- Growing Deadly Families Aboriginal and Torres Strait Islander Maternity Services Strategy 2019-2025

The key priority areas identified within The Framework align with the Queensland Government Statement of objectives for the community; Unite and Recover, specifically safeguarding our health and backing frontline services, and the Advancing Health 2026 vision of delivering and connecting healthcare.

The WMH Children and Young Persons Framework represents our organisational commitment to respect; protect and promote human rights in our decision making and actions for regional children and young people.

# WMH Children and Young Persons Services at a glance

Aboriginal and Torres Strait Islander Health Services		Evolve Therapeutic
Assertive Mental Health Youth Outreach Service		Oral Health Service
Brisbane Youth Detention Centre		Paediatric Emergency Service
Child and Youth Mental Health Services		Paediatric Medical Service
Child Development Service		Paediatric Nurse Navigation Service
Child Protection Service		Paediatric Surgical Service
Children's Sunshine Ward		Rural Health Services
Community Child Health Service		Sexual Health Service
Connected Care		School Based Youth Health Service
Early Intervention Parenting Service		Special Care Nursery



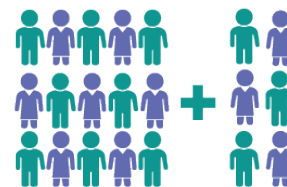
# Our population



In 2019, there were  
**89,333**  
 Children and young people  
 in West Moreton



In 2019, children aged  
 0-14 years comprised  
**22.9%**  
 of the total West Moreton  
 population



**CHILDREN & YOUNG  
 PEOPLE POPULATION**  
 0-19 years projection  
**↑94.6%**  
 between 2016-2036



**8.3%**  
 of 0-18 year olds identify as  
**ABORIGINAL OR  
 TORRES STRAIT  
 ISLANDER**



**40%**  
 of the West Moreton community  
 reside in the lowest 20% of  
**SOCIO-ECONOMIC  
 DISADVANTAGE**



In 2019/20  
**30.9%**  
 of children aged 5-17 years  
 were overweight or obese  
**OVERWEIGHT  
 or OBESE**



**95.3%**  
 of children aged 5 years  
 were fully  
**IMMUNISED**

The top 3 SA2 regions in WM with  
 children who have identified  
**DEVELOPMENTAL CONCERNS**  
 across two or more domains are

**Leichardt-One Mile**  
**31.3%**

**Bundamba**  
**25%**

**Ipswich-East**  
**24.6%**



## Our demand

In 2019/20:



- 61.3% of paediatric residents received public inpatient care within West Moreton
- 25.8% received inpatient care at Children's Health Queensland (CHQ)
- There has been a 40% increase in average occasions of service delivered in youth detention centres

In 2019/20 West Moreton Paediatric residents who received care within West Moreton included:



- 15% interventional separations
- 2% elective medicine admissions
- 40% of emergency medicine admissions
- 43% of other medicine admissions.

In 2019/20 there were 18,313 emergency paediatric (0-14) presentations across West Moreton's facilities.

In the 2020 (calendar year) there were 1,453 paediatric medical referrals accepted. Of this:



- 292 or 20% were category 1
- 832 or 57% were category 2
- 329 or 23% were category 3

In 2020 there were 6,500 medical occasions of service, which included.



- 924 behaviour and development consultations delivered at Ipswich Hospital
- 4,489 paediatric consultations delivered at Ipswich hospital
- A further 1,087 consultations were delivered at the Ipswich Health Plaza.

WMH by 2036 will need to deliver care for...



- Approximately 35,000 Emergency Presentations
- Approximately 18,591 Inpatient Separations (an increase of 2.6 times 2017/18 separations)
- Growth in outpatient and community services at around 5.7% annually.

This will result in the need for:



- An increase in paediatric overnight beds and paediatric emergency spaces
- Substantial increase in outpatient and community paediatric capacity.

## Our key priorities

### Priority one: Quality coordinated care that is closer to home

Quality coordinated care that is closer to home	By 2023 we will:	Year 1	Year 2	Year 3
	1.1 Expand partnerships with primary healthcare and other providers to maximise networked delivery of child and health youth services to improve timeliness of service access and to realise efficiencies.	x	x	x
	1.2 Support primary health care clinicians in the planning of services provided to children and young people to maximise integration across the healthcare spectrum.	x	x	x
	1.3 Maximise scope of practice for WMH nursing and allied health professionals to support earlier intervention and to improve service access for children and young people.	x	x	x
	1.4 Collaborate in service planning and deliver innovative service models in partnership with Children's Health Queensland.	x	x	x
	1.5 Engage with key inter-sectorial partners including the Darling Downs West Moreton Primary Health Network, Education Queensland and the Department of Children, Youth Justice and Multicultural Affairs to ensure collaborative service planning across the region.	x	x	x

#### How will this be measured?

Increase in:

- WMH representation of key local children and young person collaboratives.
- Improved performance on patient reported experience measures.

## Priority two: Delivering services tailored to and accessible by our community

Delivering services tailored to and accessible by our community	By 2023 we will:	Year 1	Year 2	Year 3
	2.1 Undertake a population-based approach to regional service planning, targeting intervention to the most vulnerable.	x	x	x
	2.2 Co-design and plan to deliver targeted mental health and SEWB services for Aboriginal and Torres Strait Islander Children and Young Persons that are easily accessed by the West Moreton Community		x	x
	2.3 Enact strategies for proactive inclusion to boost engagement with different priority populations who often face additional barriers to accessing health services	x	x	x
	2.4 Emphasise the importance of patient and family engagement in all aspects of service design, so to grow self-determination and health literacy and positively influence long-term sustainable health outcomes.	x	x	x
	2.5 Improve communication with and support for CALD families and other groups at risk including children in custodial care, children living in communities with a health disadvantage and children in refugee families, enhancing health literacy and health seeking behaviours, using co-design and engagement in the development of approaches tools and communications.		x	x
	2.6 Undertake coordinated care/case management to ensure safe and timely access to child and youth services across the suite of services provided within WMH and externally.	x	x	x
	2.7 Using a rights-based approach to encourage and support the ongoing engagement of children and young persons in their care plans.	x	x	x
	2.8 Provide easy access to health, service, and navigation assistance to support to support effective communication and navigation of services delivering care to children and young people at WMH.	x	x	x

### How will this be measured?

- % of patients on the general care dental wait list waiting for less than the clinically recommended time.
- % of category 1 patients who receive their initial specialist outpatient appointment within the clinically recommended time.
- Number of ready for care patients waiting longer than the clinically recommended timeframe for their category.
- % of low birthweight babies born to West Moreton mothers.
- Reduction in overall preventable hospitalisations.

## Priority three: Transforming services to deliver sustainable care into the future

By 2023 we will:		Year 1	Year 2	Year 3
<b>Transforming services to deliver sustainable care into the future</b>	3.1 Build our clinical capability and enhance our self-sufficiency in line with clinical plans so that more children and young people receive care within the West Moreton region.	x	x	x
	3.2 Define what integrated care for children and young people looks like at WMH and how success is measured, maintaining our accountability to delivering integrated care across all services caring for children and young people.	x	x	x
	3.3 Develop codesigned virtual care service models, expanding out of hospital services; community and in the home services that cater directly for the needs of children and young people.	x	x	x
	3.4 Engage with key partners around future planning for the region e.g. Education QLD and where schools are planned aligned with growth of population to allow for WMH's responsive resource allocation and management.	x	x	x
	3.5 Identify areas of opportunity for technology uplift and optimisation underpinned by research and empirical evidence and undertake risk/benefit analysis of technology at a service level.	x	x	x
	3.6 Embed best practice change management approaches to any organisational or service level change to ensure staff expertise are leveraged to strengthen uptake and sustainability of improvement initiatives.	x	x	x
	3.7 Advocate for opportunities to increase use of assistant and clinical support workforce.	x	x	x

### How will this be measured?

- Development of a 10-year integrated clinical services plan for Children and Young Persons services at WMH.
- Improved performance on patient reported experience measures.

## Priority Four: Education and research enabling improved outcomes for children and young people

Education and research	By 2023 we will:	Year 1	Year 2	Year 3
	4.1 Trial and implement new evidenced based and networked models of clinical service delivery, prioritising high demand and high growth high impact services impacting children and young people.	x	x	x
	4.2 Support WMH staff to undertake action research opportunities in the development of innovative services for children and young people	x	x	x
	4.3 Develop opportunities for inter-professional education across the region, particularly with primary care and community health partners.	x	x	x
	4.4 Identify and implement education and learning pathways and resources which directly support our strategic workforce plan and future paediatric workforce capability needs, enabling WMH to excel in delivering safe, high quality care to children and young people.	x	x	x

### How will this be measured?

An increase in...

- Pilot studies of new evidenced based and networked models of clinical service delivery
- compliance with the state-wide vocational medical training pathway models including:
  - o The Queensland Basic Paediatric Training Network
  - o The Queensland General Paediatric Advanced Training Network
- WMH attainment of Paediatric Emergency Medicine (PEM) Advanced Training Program

## Governance, Monitoring and Evaluation

The implementation of the Framework will be strengthened by leadership, engagement, and governance over the next three years under the direction of the Chief Operating Officer, with governance provided through the WMH Clinical & Accommodation Planning Committee through to the WMH Executive Leadership Committee.

The Framework will be evaluated within the context of the identified success measures and information obtained will be used to inform transformational change. The Framework will be reviewed on an annual basis to ensure priorities, objectives and strategies remain contemporary within the operating context.

